



FREQUENTLY ASKED QUESTIONS

JULY 18, 2019

VISIT **CBRE.US/CHARITYBASH** FOR MORE INFO!

Where do I enter the Event?

Please use the Budweiser Bleachers entrance at Waveland and Sheffield avenues.

NEW FOR 2019: VIP Ticket holders, please use the Premier Entrance located to the left of the marquee sign at Clark and Addison.

What are my transportation/parking options for getting to and from the event?

Complimentary parking is available in the Cubs' Toyota Camry Lot, formerly know as the "Green Lot" about two blocks north of the ballpark on Grace Street just east of Clark Street. Public transportation to Wrigley field is accessible via the Addison stop on the Red Line, or the Sheridan stop on the Purple Line.

What can I NOT bring to the event?

Strollers, weapons of any kind, alcohol, baseball bats, and high heel shoes. Bags will be subject to search upon entry.

What should I wear?

"Ballpark attire" is recommended and Cubs gear is encouraged! **High heels are not permitted on the field.**

How can I contact the organizer with any questions?

Please contact ChicagoCharityBash@cbre.com.

What's the refund policy?

As the event is being held for charity, no refunds will be offered.

Do I need a hard ticket?

To assist with the check-in process, either a printed ticket, or digital ticket must be presented. Physical tickets are emailed to the address used during registration on cubs.com and digital tickets can be used via email.

Do I need to bring cash?

Food and beverages (and gratuity) are included in the price of your ticket, but please bring cash if you'd like to buy 50/50 raffle tickets.

Can I bring my mitt and play catch on the field?

Yes! Play ball!

Can I ask the Cubs celebrities for autographs?

No autograph requests please.

Can I update my registration information?

Though registration is required to use Cubs.com to purchase tickets, tickets are not registered to a specific person and may be transferred. Attendees will need either a paper or digital copy of their ticket to gain entry.

Is my registration fee or ticket transferable?

Yes, each ticket is individually numbered and thus is transferable between parties. To assist with the check-in process, either a printed ticket, or digital ticket must be presented. Physical tickets are emailed to the address used during registration on cubs.com and digital tickets can be used via email.

Is it OK if the name on my ticket or registration doesn't match the person who attends?

Yes, each ticket is individually numbered and thus is transferable between parties. To assist with the check-in process, either a printed ticket, or digital ticket must be presented. Physical tickets are emailed to the address used during registration on cubs.com and digital tickets can be used via email.